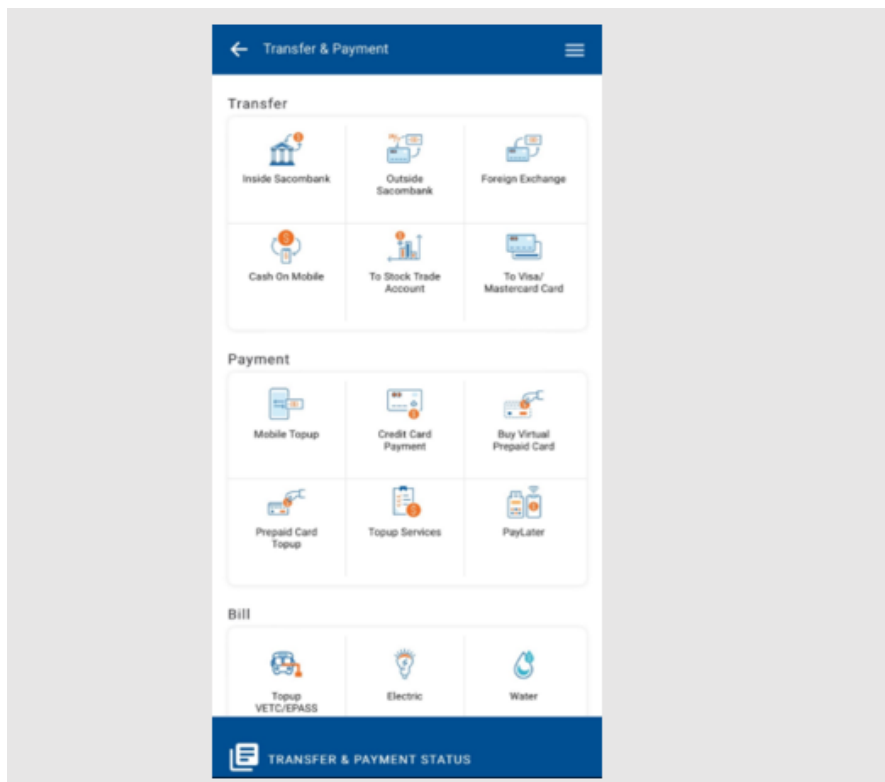


MOBILE BANKING USER GUIDE

1. Bill Payment	2
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1. Bill Payment

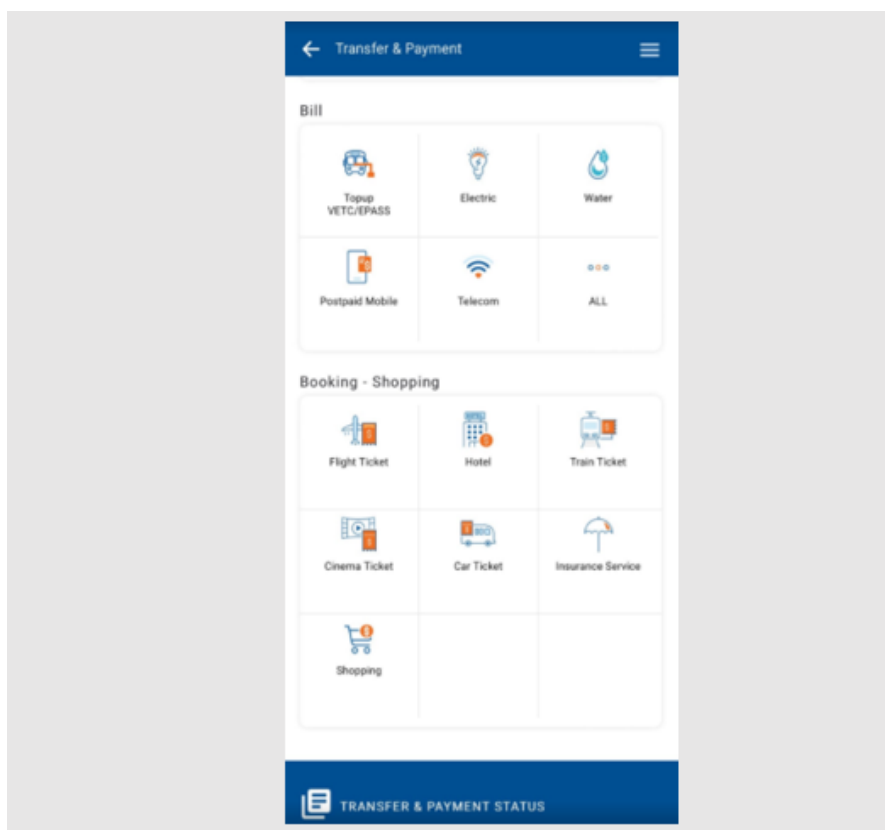


BILL PAYMENT

Dashboard > Select **Transfer and Payment** or Open **Menu** > Select **Transfer and Payment** .

1. Payment

- Mobile Topup
- Credit card payment
- Buy Virtual Prepaid card
- Prepaid card Topup
- Topup services
- PayLater



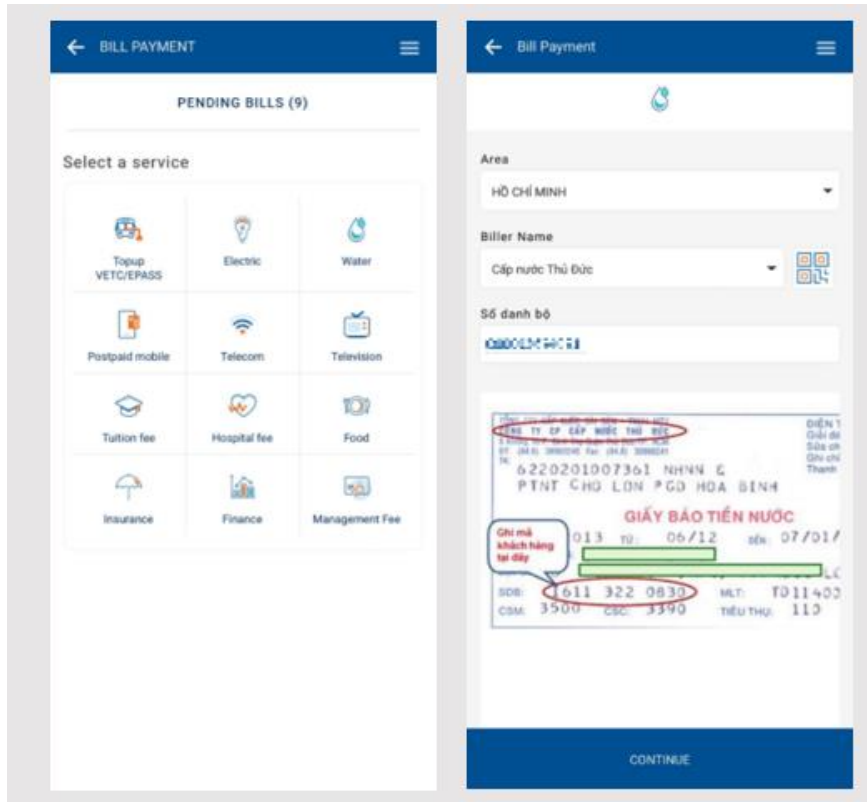
BILL PAYMENT

1. Bill

- Topup VETC/ePass
- Electric
- Water
- Postpaid Mobile
- Telecom
- All

2. Booking – Shopping

- Flight Ticket
- Hotel
- Cinema Ticket
- Train Ticket
- Car Ticket
- Insurance Service
- Shopping

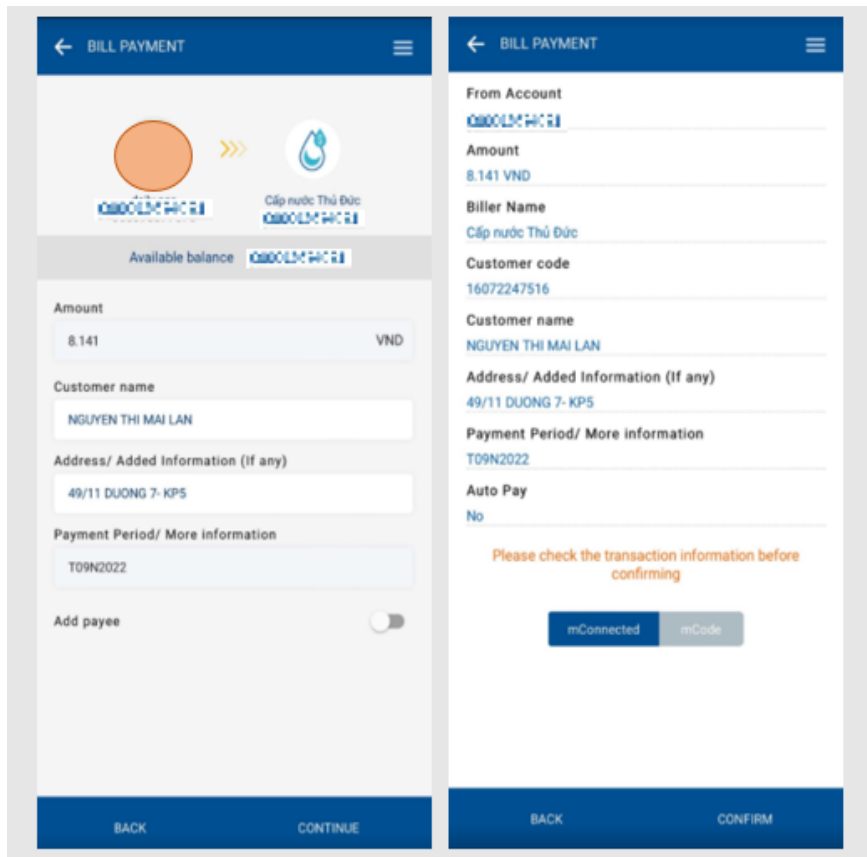


BILL PAYMENT

I. Pay Bill:

To make Payment for bill, please follow the steps below :

1. Bills with service provider registered and there are pending bills: Select from the list of Pending bills at Dashboard or in Bill Payment .
2. Bills with service provider not registered: at Dashboard > Select Pay Bill > Select Service.
 - Select Area/ Biller name > Input Customer ID > Click Continue.

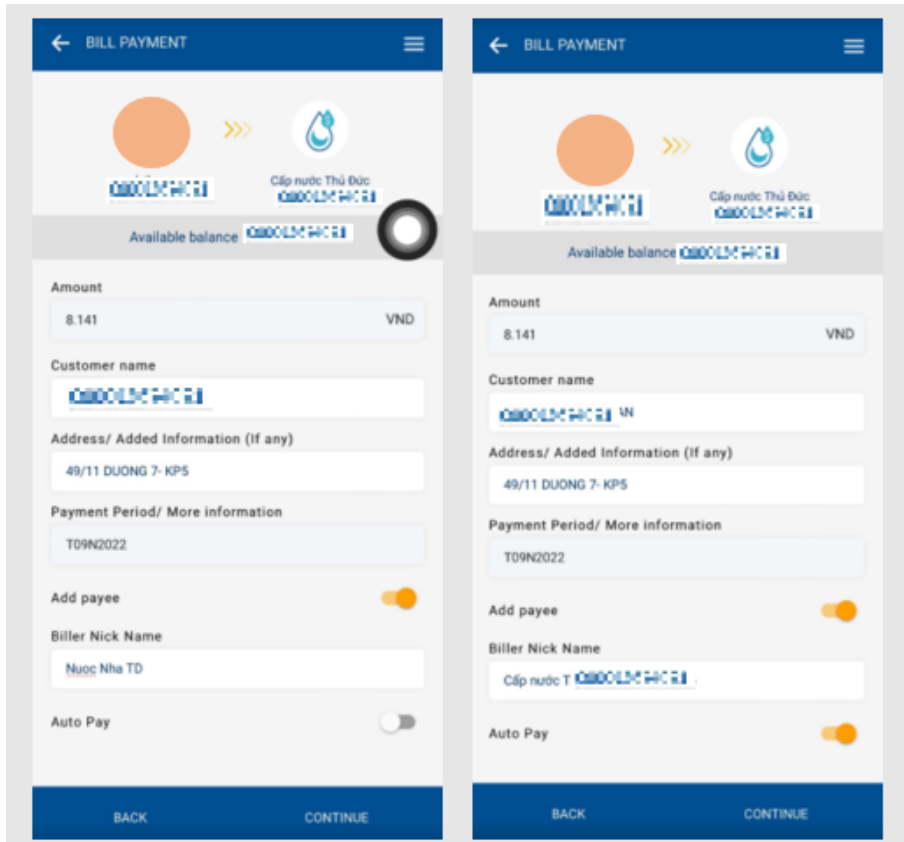


BILL PAYMENT

3. Select Period to Pay
4. Enable / Enable "Add Payee" (*)
5. Check information > go to the authentication screen and complete the transaction.

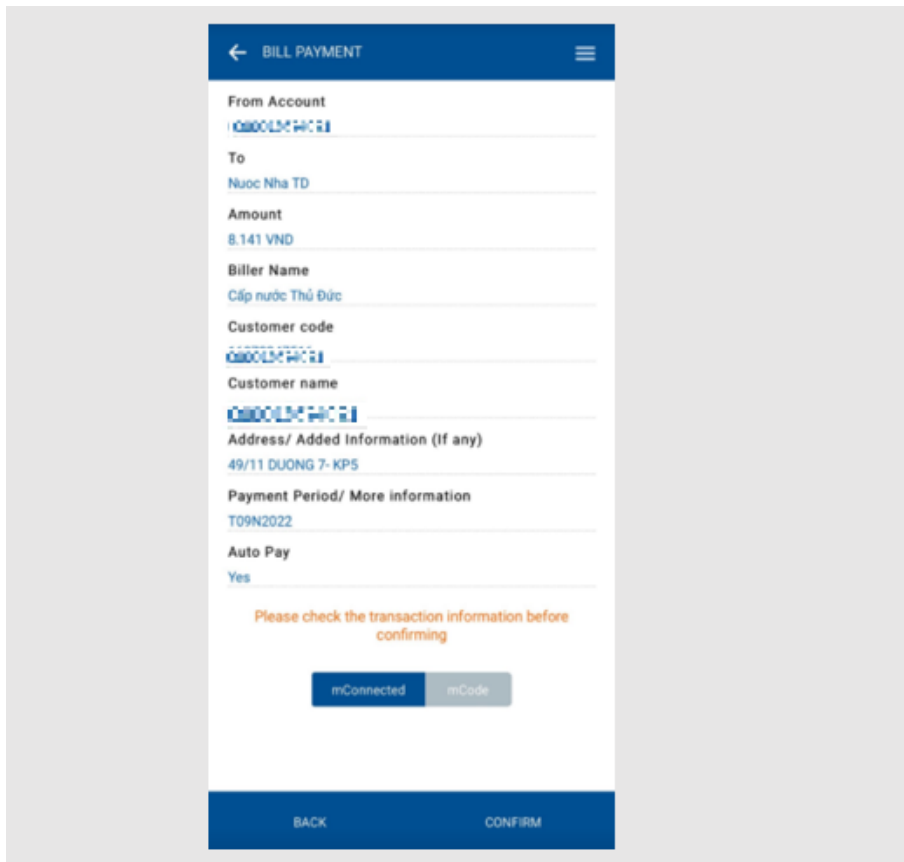
Noted: (*)

- If Add Payee mode is Disable, Please go to the next screen.
- If Add Payee mode is Enable, **Autopay mode is Disable**, the user still get pay on the next screen.



BILL PAYMENT

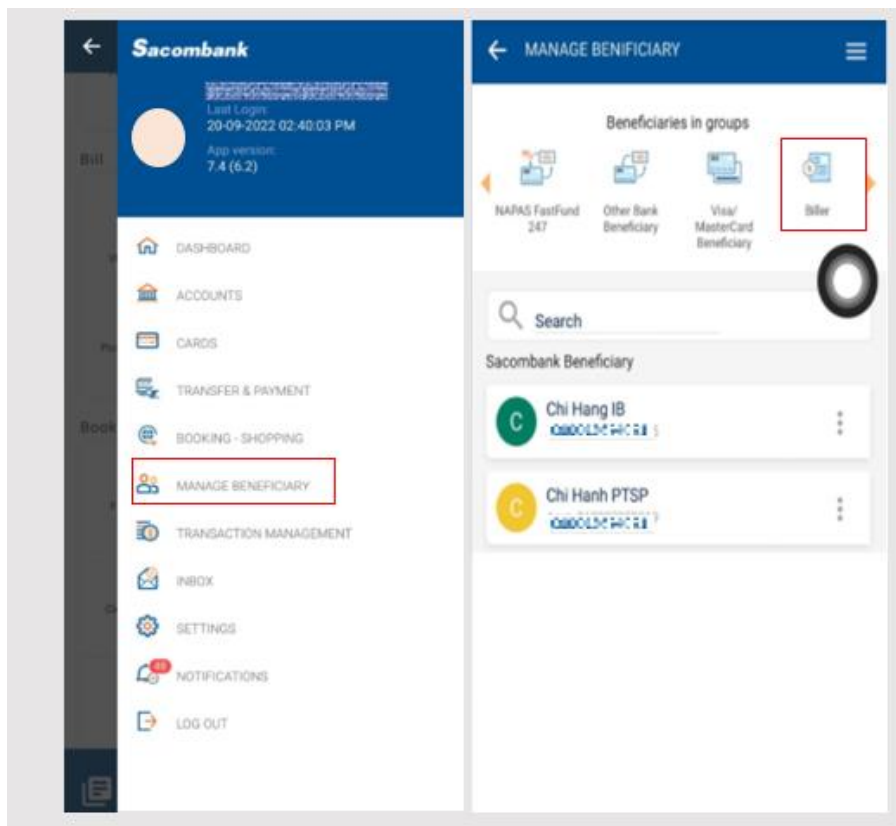
In case, **Auto Pay mode is Enable** and go on payment, the system will automatically process the registered biller when this bill have period.



BILL PAYMENT

Check information > go to **the authentication screen** and complete the transaction.

2. Bill Register

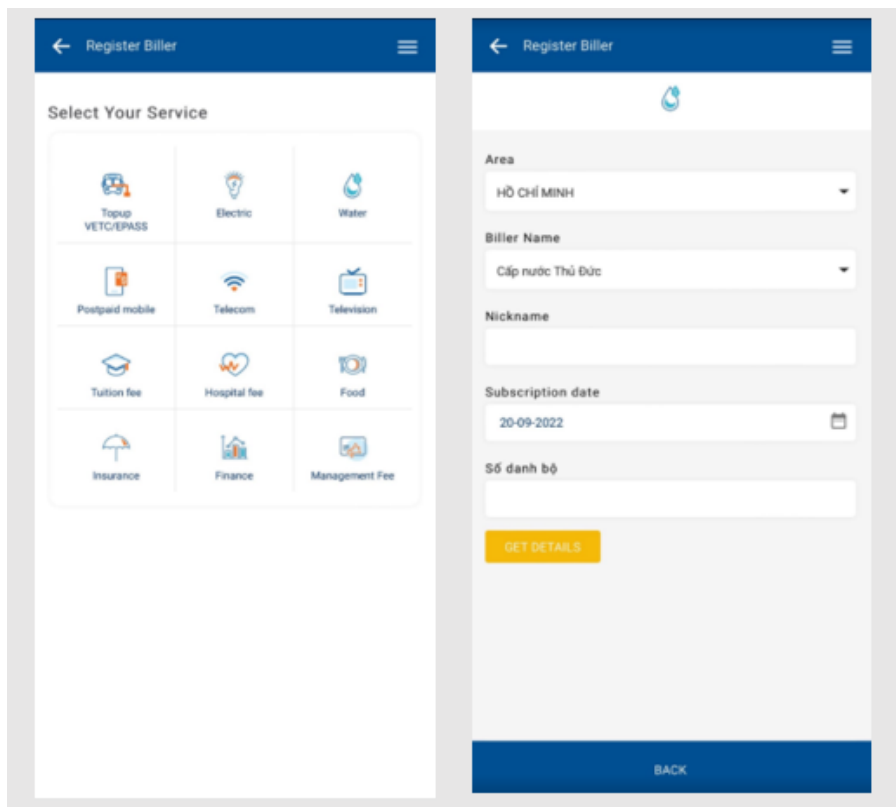


BILL REGISTER

II. Register Bill :

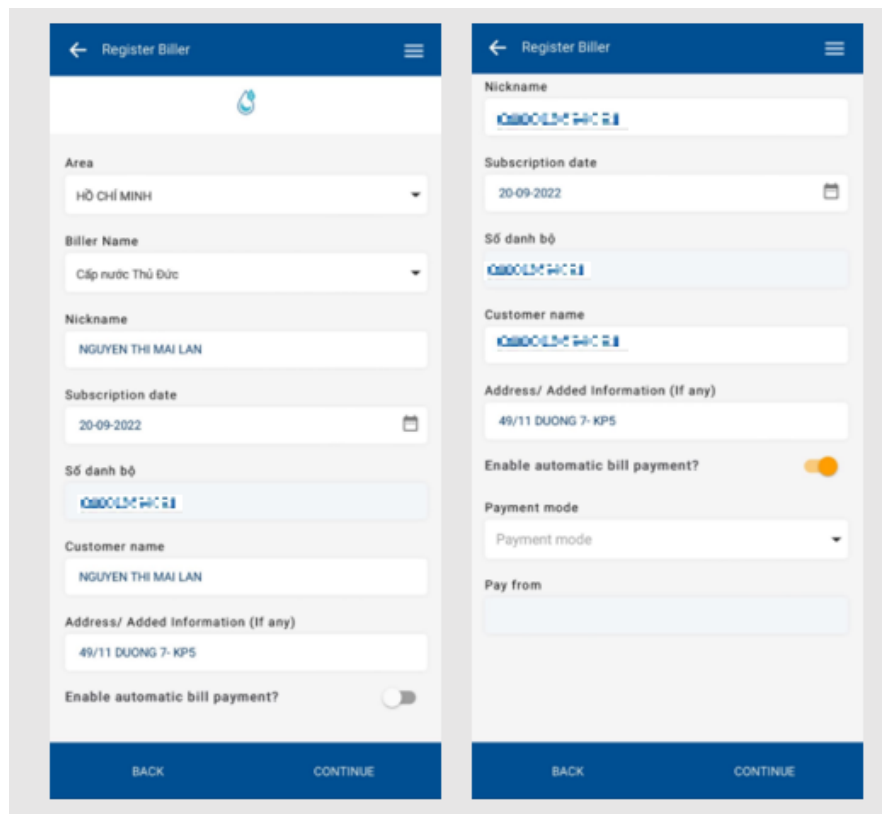
To Register bill, please follow the steps below:

1. Select **Manage beneficiary > Biller**
2. Select **Service Provider**



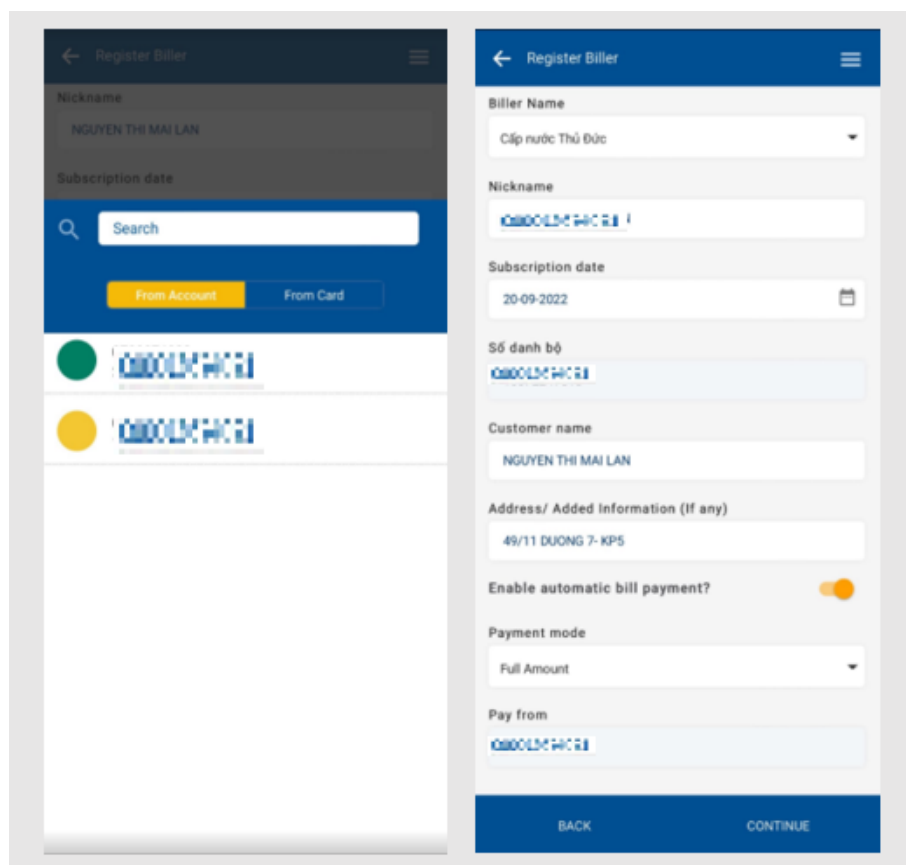
BILL REGISTER

3. Input **Consumer code**
4. Press "**Get detail**"



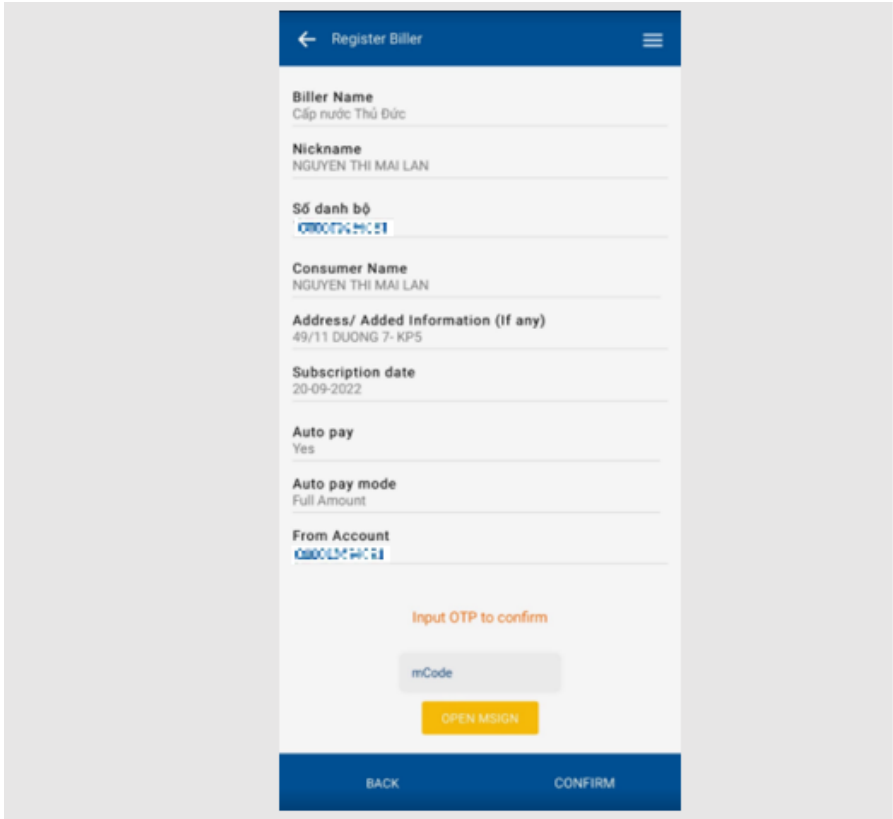
BILL REGISTER

5. Enter **the blank information**
6. Select **Enable/ Disable** for Automatic bill payment.



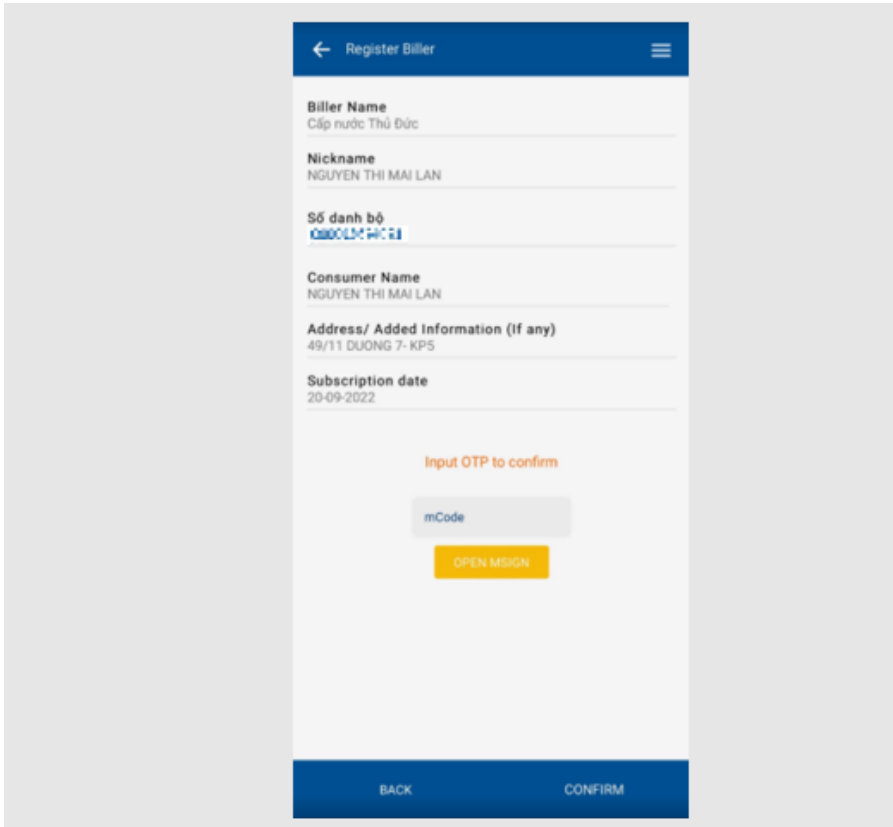
BILL REGISTER

7. Select **Payment mode**
8. Select **Account/Card** to Payment



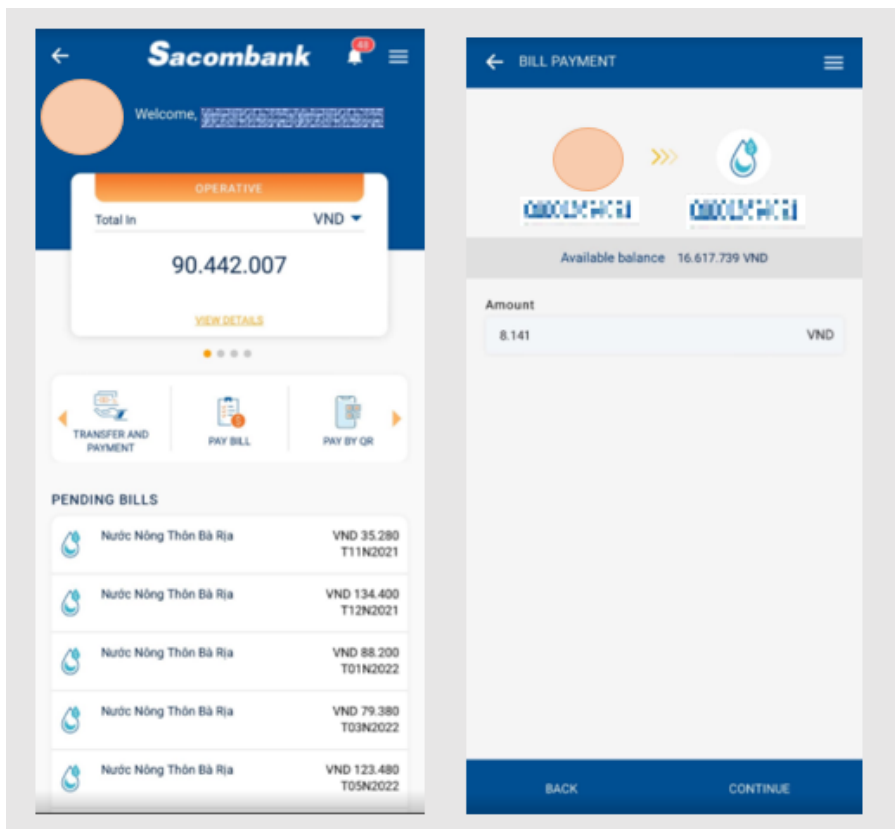
BILL REGISTER

In case, the user register bill, **Automatic bill payment mode is Enable** and the user selects an account to process the payment from the system, please check the registration information and enter the authentication to complete the transaction.



BILL REGISTER

In case, user **does not register bill**, **Automatic bill payment mode is Disable**, please check the service provider information and enter the authentication to complete the transaction .

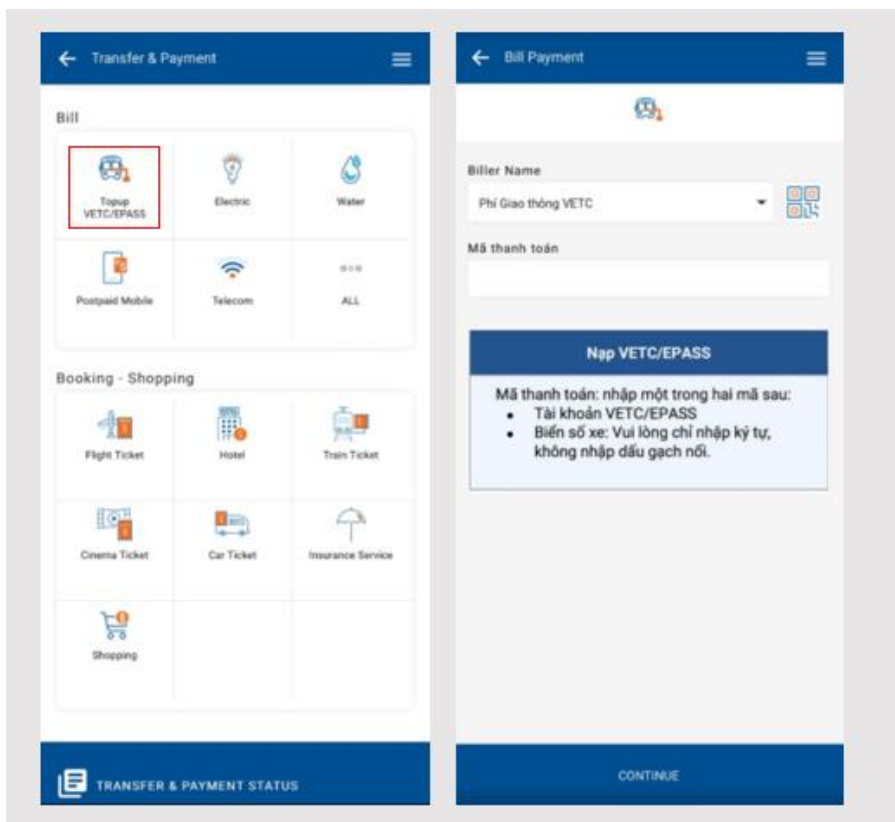


PENDING BILL

To make Payment for pending bill, please follow the steps below :

1. Choose bill need to pay on Pending bill on dashboard.
2. Check information and enter the authentication to complete the transaction.

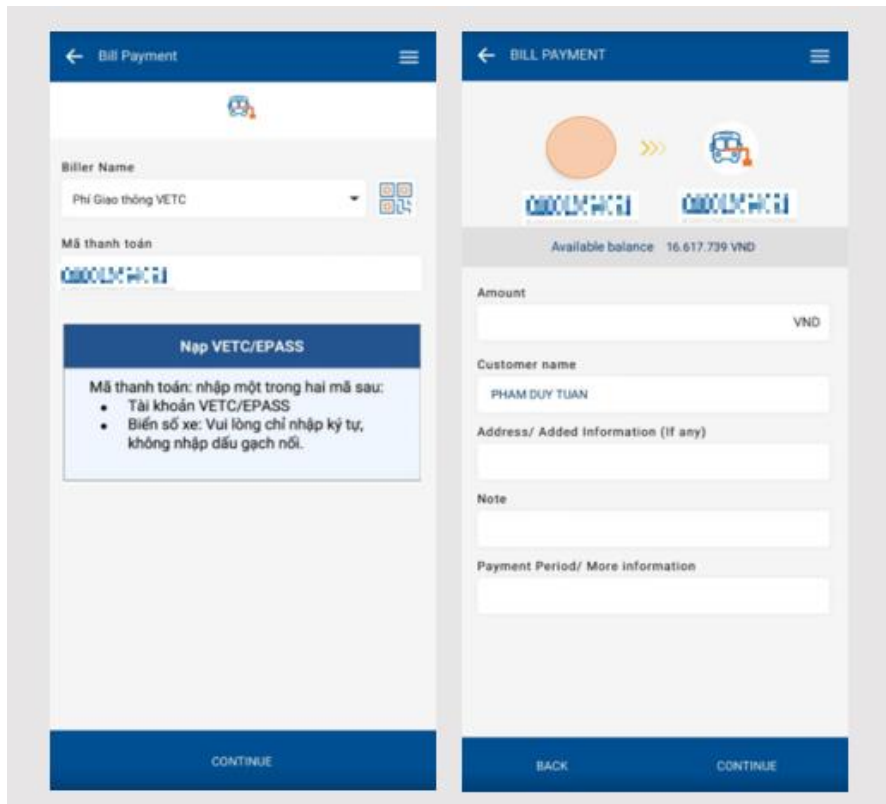
3. Topup VECT/ EPass



TOP UP VETC/EPASS

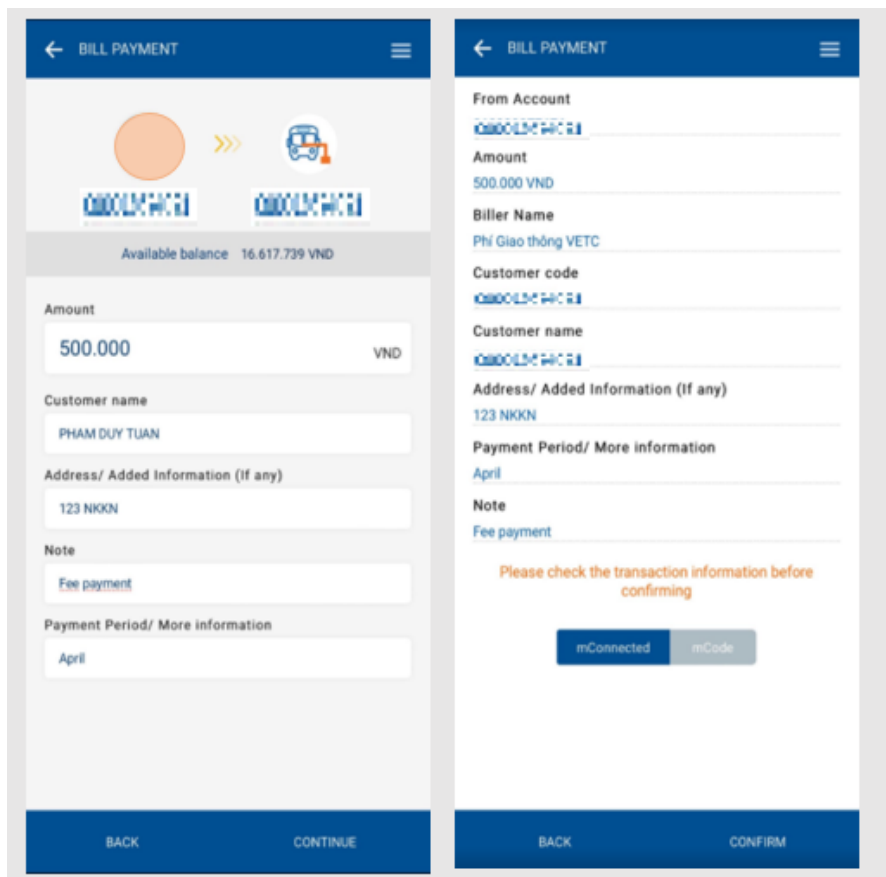
To Top up VETC/EPASS, please follow the steps below :

1. **Transfer and Payment >> Bill**
2. Choose **Service Provider (VETC/EPASS)** and Input **Payment code/ license plates (mã thanh toán/ biển số xe)**



TOP UP VETC/EPASS

3. Input **the information**
4. Press **Continue**



TOP UP VETC/EPASS

5. Check information
6. Enter the authentication to complete the transaction