Your users will be automatically transferred to the new system. To log into the new system, please visit www.isacombank.com.vn, then enter your username and password (not identification) on the old system to the new system. Here is a step by step guide for your convenience:

**Step 1:** Access the web page www.isacombank.com.vn

**Step 2:** Enter your login credentials: username, password, confirmation code

*Note:* For corporate users, username has to be structured as (not distinguish between upper and lower case): <Customer code>.<username>

**Step 3:** Click the LOGIN button

**Step 4:** Accept Terms & Conditions

**Step 5:** Set up security questions

**Step 6:** Change new password

**Step 7:** Once your password has been successfully changed, “Home page” of Sacombank iBanking will be shown then you can select and experience services:

- **Accounts:** query balances and transactions information of operative accounts, deposit accounts and loan accounts at Sacombank.
- **Transactions:** intra/inter-bank fund transfer, utility bill payment, credit card payment, mobile top-up, ticket purchase.
- **General Services:** open and break deposit account, other utilities.
- Many other services...

In case you cannot log in Sacombank iBanking, please call our Contact Centre (24/7) 1900 5555 88 or go to the nearest Sacombank branch.