ANNOUNCEMENT

V/v launching Sacombank iBanking (new version of Internet Banking)

Dear Customers,

Saigon Thuong Tin Commercial Joint-Stock Bank, known as Sacombank, would like to offer our sincere thanks to customers for your trust and cooperation. We are pleased to announce the launch of our new system Sacombank iBanking (new version of Internet Banking) with great features and functions as well as a fresh new layout and look.

Please log into Sacombank iBanking at https://www.isacombank.com.vn then experience great features and functions:

- Personalize Interface
- Personal Financial Management
- Set Favourites
- Manage Counterparty
- Schedule Payment
- Make Multi-transactions
- Manage Billers
- Set Preferred Accounts

Attention:

- For current customers who are using older versions of Internet banking, please log into Sacombank iBanking with your current username and password (no second password) and follow the steps as user guide.
- For new customers, please register iBanking service at the latest Sacombank branch to enjoy promotions and experience the outstanding features of our new system.

Sincerely

Saigon Thuong Tin Commercial Joint-Stock Bank
FIRST TIME LOGIN IN SACOMBANK IIBANKING

(For new customers)

Please visit www.isacombank.com.vn, then enter your username and temporary password (issued by Sacombank via Email or SMS when you register Sacombank iBanking services). Here is a step by step guide for your convenience:

Step 1: Access the web page www.isacombank.com.vn

Step 2: Enter your login credentials: username, password, confirmation code

Step 3: Click the LOGIN button

Step 4: Activate authentication device

Step 5: Accept Terms & Conditions

Step 6: Set up security questions

Step 7: Change new password

Step 8: Once your password has been successfully changed, “Home page” of Sacombank IIBanking will be shown then you can select and experience services:

- Accounts: query balances and transactions information of operative accounts, deposit accounts and loan accounts at Sacombank.
- Transactions: Intra/Inter-bank fund transfer, utility bill payment, credit card payment, mobile top-up, ticket purchase.
- General Services: open and break deposit account, other utilities.
- Many other services...

In case you cannot log in Sacombank IIBanking, please call our Contact Centre (24/7) 1900 5555 88 or go to the nearest Sacombank branch.

Note:
For corporate user, username has to be structured as (not distinguish between upper and lower case): <Customer code>_<Username>
FIRST TIME LOGIN IN SACOMBANK iBANKING  
(For existing customers)

Your users will be automatically transferred to the new system. To log into the new system, please visit www.isacombank.com.vn, then enter your username and password (not identification) on the old system to the new system. Here is a step by step guide for your convenience:

**Step 1:** Access the web page www.isacombank.com.vn

**Step 2:** Enter your login credentials: username, password, confirmation code

*Note:* For corporate user, username has to be structured as (not distinguish between upper and lower case): <Customer code>.<Username>

**Step 3:** Click the LOGIN button

**Step 4:** Accept Terms & Conditions

**Step 5:** Set up security questions

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