

INTERNET BANKING USER GUIDE – ACCOUNT & CARD MANAGEMENT

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1. Operative Account

MY ACCOUNTS	TRANSACTIONS	GENERAL
<ul style="list-style-type: none"> ▶ ACCOUNTS & CARDS OPEN ACCOUNT ONLINE SERVICE REQUESTS 	<ul style="list-style-type: none"> Account Summary ▶ Operative Accounts Deposit Accounts Loan Accounts My Cards 	

Step 1: My Accounts → Accounts and Cards → Operative Accounts

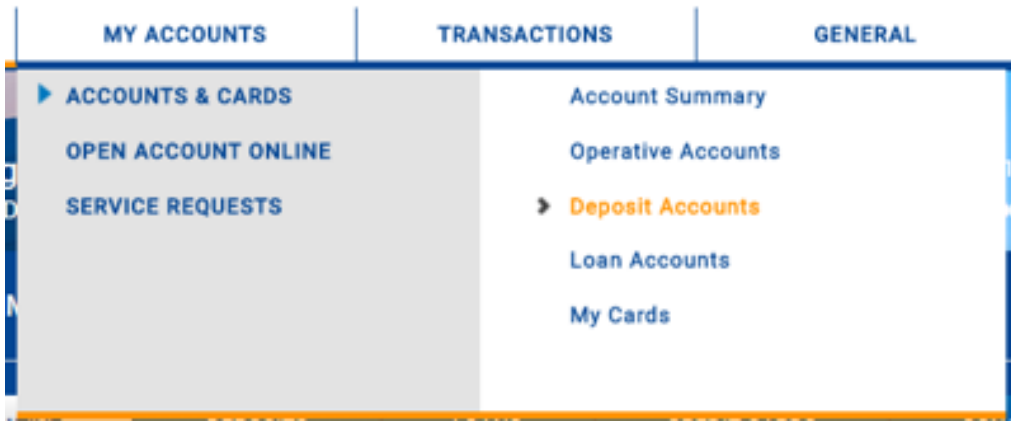
OPERATIVE ACCOUNTS LIST					
Account Number	Branch Name	Account Nickname	Account Type	Currency	Available Balance
010000352301	HOI SO SACOMBANK	tai khoan luong	Current	VND	7.064
06111980	CHI NHANH HA NOI	06111980	Current	View Transaction History	Transfer Inside Sacombank
6699	CHI NHANH DA NANG	6699	Current	View Issued Cheques	Transfer Outside Sacombank
5566	CHI NHANH BINH DINH	5566	Current	View Mini Statement	Open eDeposit
172113558112	PGD DAP DA	172113558112	Current	Inquire on lien	Lock account
040101077707	CHI NHANH DA NANG	040101077707	Current	View Statement	Unlock account
050125619786	PGD RACH DUA	050125619786	Current		

Step 2: To view Account Details: Click on the account number hyperlink

Click (...) to view information as below:

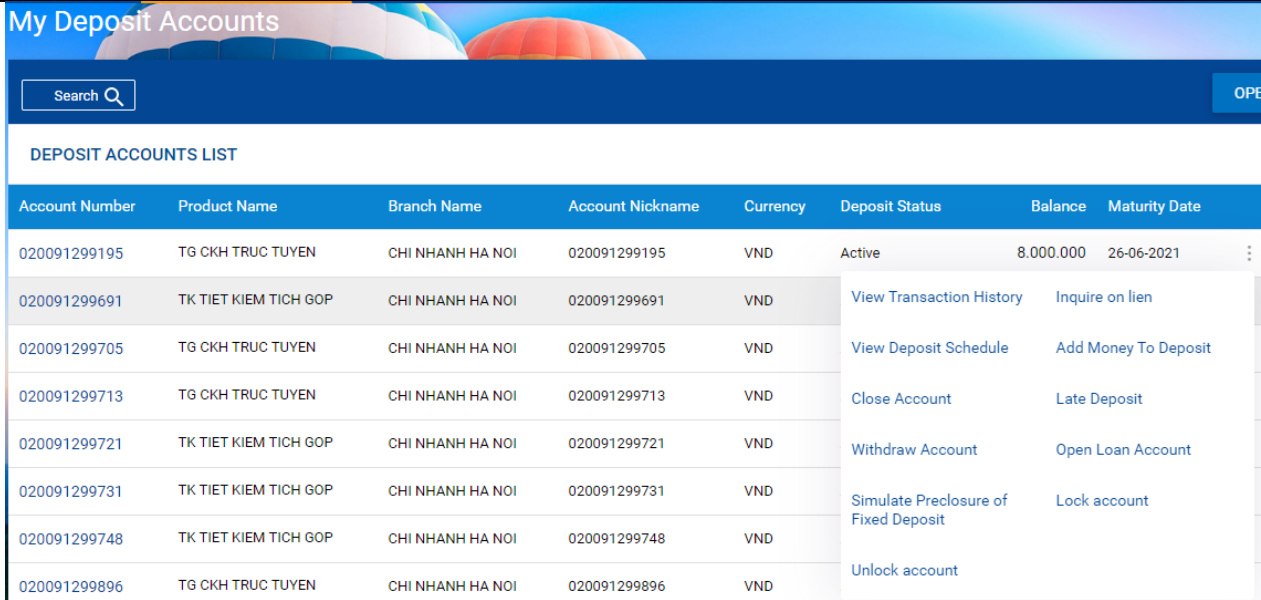
- View Transaction History
- View Issued Cheques
- View Mini Statement
- Inquire on lien
- View statement

2. Deposit Accounts



The screenshot shows the 'MY ACCOUNTS' section of the Sacombank website. Under the 'ACCOUNTS & CARDS' sub-section, 'Deposit Accounts' is highlighted in orange. Other options include 'Account Summary', 'Operative Accounts', 'Loan Accounts', and 'My Cards'.

Step 1: My Accounts → Accounts and Cards → Deposit Accounts



The screenshot shows the 'My Deposit Accounts' page. It features a search bar and a table titled 'DEPOSIT ACCOUNTS LIST'. The table has columns for Account Number, Product Name, Branch Name, Account Nickname, Currency, Deposit Status, Balance, and Maturity Date. Each row includes a three-dot menu icon for additional actions.

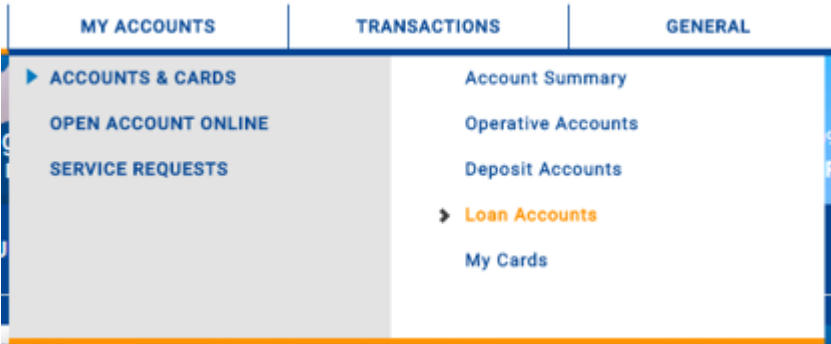
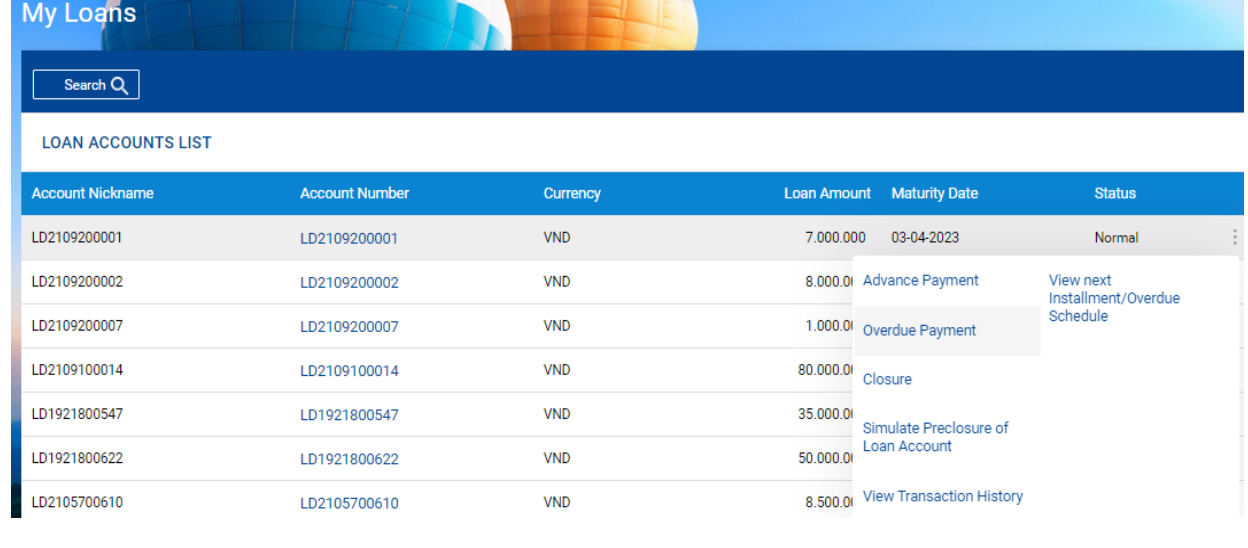
Account Number	Product Name	Branch Name	Account Nickname	Currency	Deposit Status	Balance	Maturity Date
020091299195	TG CKH TRUC TUYEN	CHI NHANH HA NOI	020091299195	VND	Active	8.000.000	26-06-2021
020091299691	TK TIET KIEM TICH GOP	CHI NHANH HA NOI	020091299691	VND	View Transaction History	Inquire on lien	
020091299705	TG CKH TRUC TUYEN	CHI NHANH HA NOI	020091299705	VND	View Deposit Schedule	Add Money To Deposit	
020091299713	TG CKH TRUC TUYEN	CHI NHANH HA NOI	020091299713	VND	Close Account	Late Deposit	
020091299721	TK TIET KIEM TICH GOP	CHI NHANH HA NOI	020091299721	VND	Withdraw Account	Open Loan Account	
020091299731	TK TIET KIEM TICH GOP	CHI NHANH HA NOI	020091299731	VND	Simulate Preclosure of Fixed Deposit	Lock account	
020091299748	TK TIET KIEM TICH GOP	CHI NHANH HA NOI	020091299748	VND	Unlock account		
020091299896	TG CKH TRUC TUYEN	CHI NHANH HA NOI	020091299896	VND			

Step 2: To view Account Details: Click on the account number hyperlink

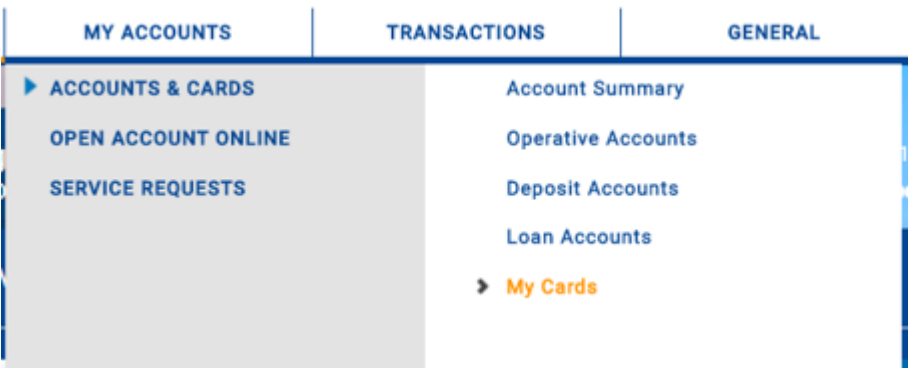
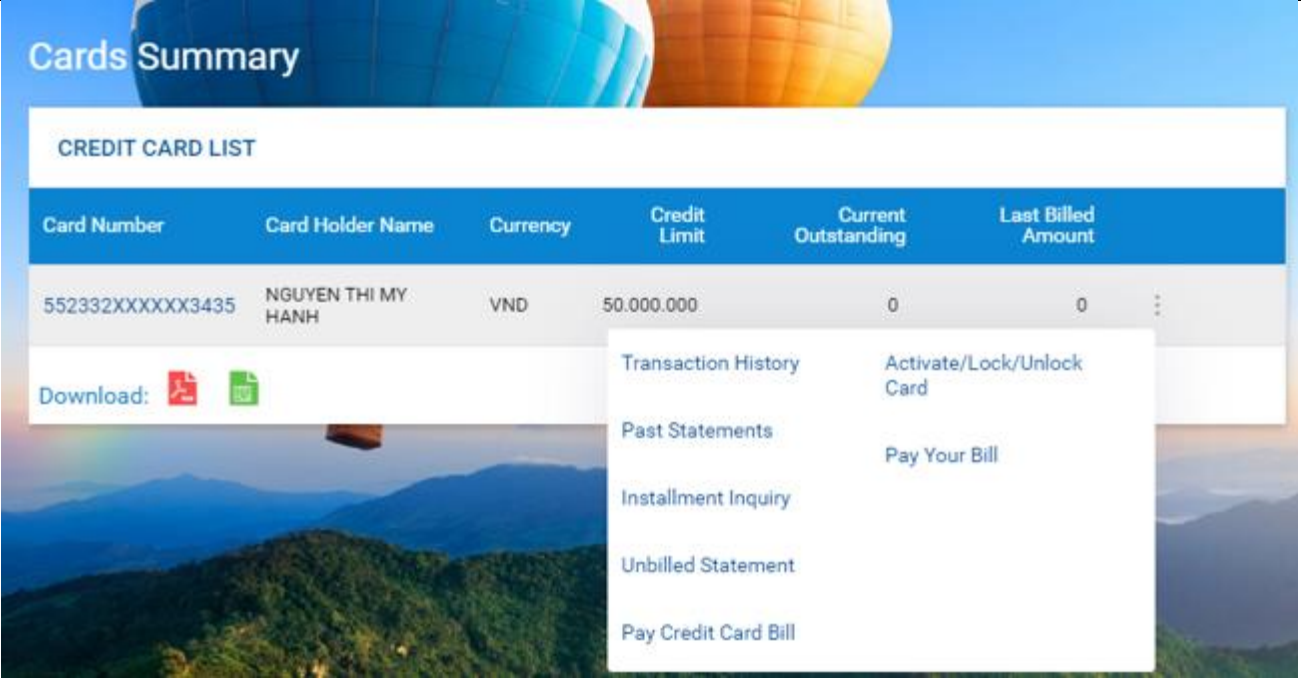
Click (...) to view information as below:

- [View Transaction History](#)
- [View Deposit schedule](#)
- [Simulate Preclosure of Fixed Deposit](#)
- [Inquire on lien](#)

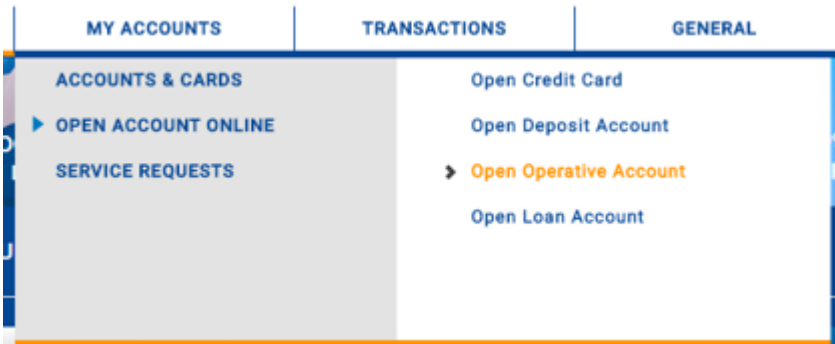
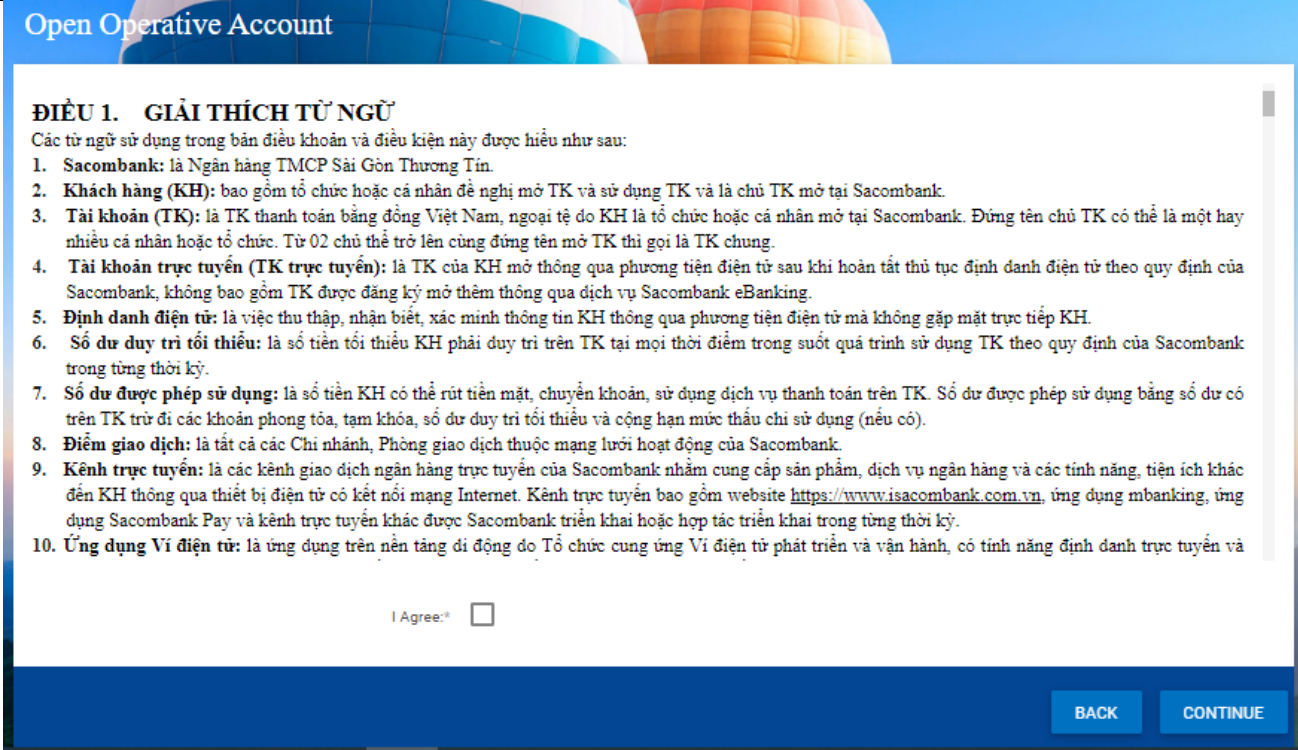
3. Loan Accounts

	<p>Step 1: My Account → Account & Cards → Loan Account</p>
	<p>Step 2: To view Account Details: Click on the account number hyperlink</p> <p>Click (...) to view information as below:</p> <ul style="list-style-type: none"> ➤ View next Installment/Overdue Schedule ➤ View Transaction History ➤ Simulate Preclosure of Loan Account

4. Cards

	<p>Step 1: My Accounts → Accounts & Cards → My Cards</p>												
 <table border="1"> <thead> <tr> <th>Card Number</th> <th>Card Holder Name</th> <th>Currency</th> <th>Credit Limit</th> <th>Current Outstanding</th> <th>Last Billed Amount</th> </tr> </thead> <tbody> <tr> <td>552332XXXXXX3435</td> <td>NGUYEN THI MY HANH</td> <td>VND</td> <td>50.000.000</td> <td>0</td> <td>0</td> </tr> </tbody> </table>	Card Number	Card Holder Name	Currency	Credit Limit	Current Outstanding	Last Billed Amount	552332XXXXXX3435	NGUYEN THI MY HANH	VND	50.000.000	0	0	<p>Step 2: To Card detail: Click on the account number hyperlink</p> <p>Click (...) to view information as below:</p> <ul style="list-style-type: none"> ➤ Past Statements ➤ Transaction History ➤ Installment Inquiry ➤ Unbilled Statement
Card Number	Card Holder Name	Currency	Credit Limit	Current Outstanding	Last Billed Amount								
552332XXXXXX3435	NGUYEN THI MY HANH	VND	50.000.000	0	0								

5. Open Operative Account

	<p>Step 1: My Accounts → Open Account Online → Open Operative Account</p>
	<p>Step 2: select “ I Agree” and Click Continue</p>
	<p>Step 3: Select/Input all required fields and Click “Continue”</p>

New Request

1 New Request Details 2 Preview and Confirm 3 Summary

* Indicates Mandatory Fields

City/Province*

Branch*

Branch Address 333 Tran Hung Dao, P.My Quy TP.Long Xuyen, T.An Giang,An Giang,VIETNAM

Customer Details

Customer ID: 1262311

Customer Name: NGUYEN THI MY HANH

Address: 78/2/15 PHAN DINH PHUNG, TAN THANH
Quan Tan Phu
T5000,VIETNAM

Telephone Number: 0905215588

Date Of Issue: 26-12-2021

Place of Issue: CCSQLHCVTXXH

Email: chauhk0808@gmail.com

Debit Account: [VIEW ACCOUNT DETAILS](#)

Available Balance: VND 38.889

Currency: VND

[BACK](#) [CONTINUE](#)

Preview Confirmation Details

1 New Request Details 2 Preview and Confirm 3 Summary

View Details

City/Province: An Giang	Branch Address: 333 Tran Hung Dao, P.My Quy TPLong Xuyen, T.An Giang,An Giang,VIETNAM
Branch: CHI NHANH AN GIANG	

Customer Details

Customer ID: 1262311	Telephone Number: 0905215588
Customer Name: NGUYEN THI MY HANH	Email: chauhk0808@gmail.com
National ID/Passport: 049180020257	Debit Account: 060003059319
Date of Issue: 26-12-2021	Currency: VND
Place of Issue: CCSQLHCVTXXH	Amount: VND 50,000
Address: 78/2/15 PHAN DINH PHUNG, TAN THANH Quan Tan Phu T5000,VIETNAM	Fee: VND 0

Transaction Confirmation

mSign Mode : ⓘ

OTP :

Step 4: Check again, input OTP and click "CONFIRM" to finish