

## GUIDELINES FOR USING BUSINESS LOUNGE PRIVILEGES SACOMBANK FIRST LOUNGE BY BAMBOO AIRWAYS

### 1. Eligible Sacombank Business Cards:

- Visa Corporate Platinum Credit Card
- Mastercard World Travel Business Credit Card
- Mastercard World Digital Business Credit Card
- Mastercard World Travel Business Debit Card
- Mastercard World Digital Business Debit Card

### 2. Lounge Information and Usage Guidelines:

- Lounge Information:
  - Noi Bai Airport (HAN): Sacombank First Lounge by Bamboo Airways, located on the 3<sup>rd</sup> floor of Terminal T1 (Domestic Terminal).
  - The list of available lounges is updated periodically.
- Usage Guidelines:
  - Cardholders must present a valid card and boarding pass upon lounge entry.
  - Cardholders must complete a **1,000 VND transaction** via POS at the lounge's service counter to register for complimentary access. This amount will be refunded to the customer's card before the **5th of the following month**.

### 3. Lounge Privilege Information:

- Each cardholder is entitled to 1 complimentary visit per year.
- Benefits are valid until December 31 each year; and unused visits will not be carried over to the following year.
- Lounge privileges apply only to the cardholder and are non-transferable.
- For additional lounge visits, a service fee will apply as per Sacombank's fee schedule.

### 4. Key Amenities:

No.	Service & Amenities
1	Daily buffet menu
2	Beverages (beer, wine, coffee, soft drinks, fruit juice, tea, etc.)
3	Restroom amenities (comb, toothbrush and toothpaste, cotton swabs, sanitary pads, razor, etc.)
4	Shoe shining machine
5	Sofa seating area
6	Spacious and airy environment
7	Business utilities (internet access, email, Wi-Fi)
8	Magazines and newspapers in various languages: Vietnamese, English, French, Japanese, Korean, etc.
9	Flight information display screens
10	Luggage storage lockers
11	International cable TV entertainment

*Note: The list of amenities may change periodically.*

## 5. General regulations:

- Cardholders must meet the lounge's specific eligibility criteria.
- Cardholders can enjoy complimentary services in the lounge for a maximum of **3 hours** per visit.
- Cardholders are responsible for paying any **additional lounge fees** incurred, including cases where the card has been deactivated.