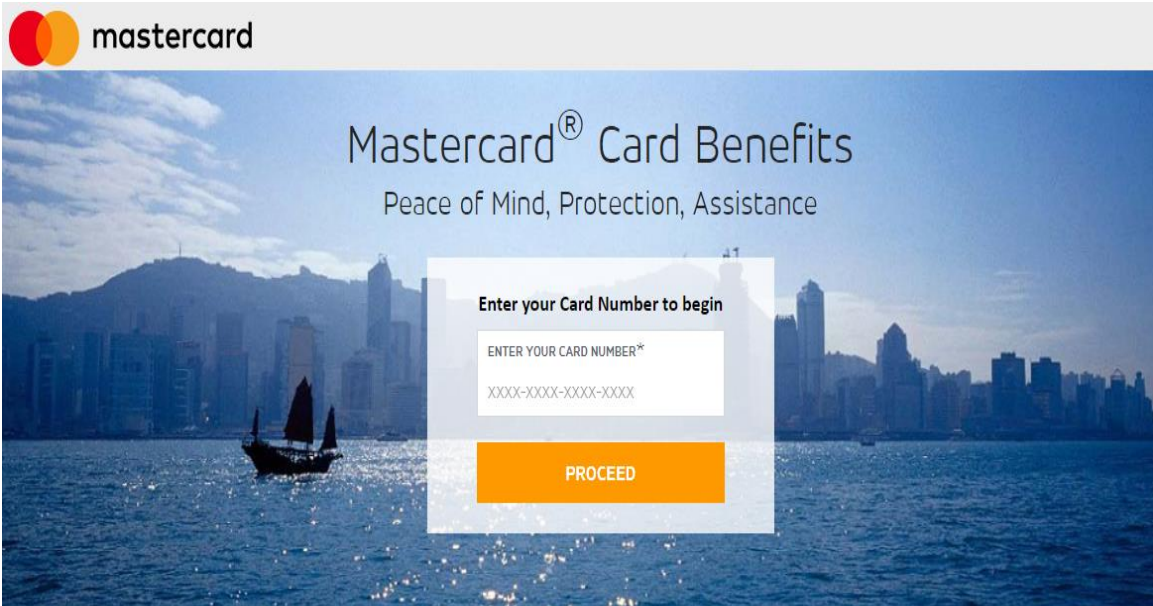
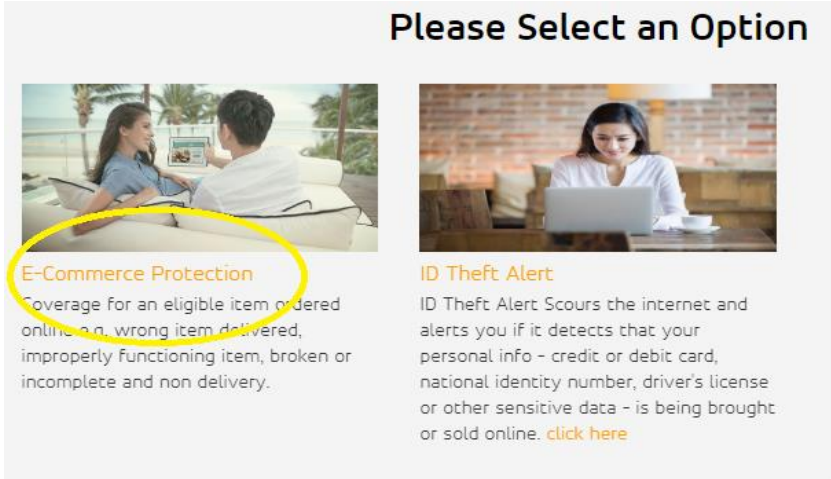
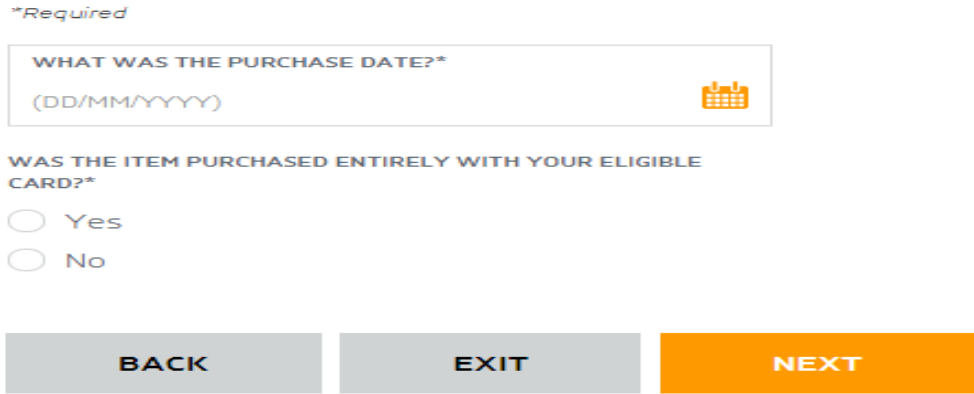
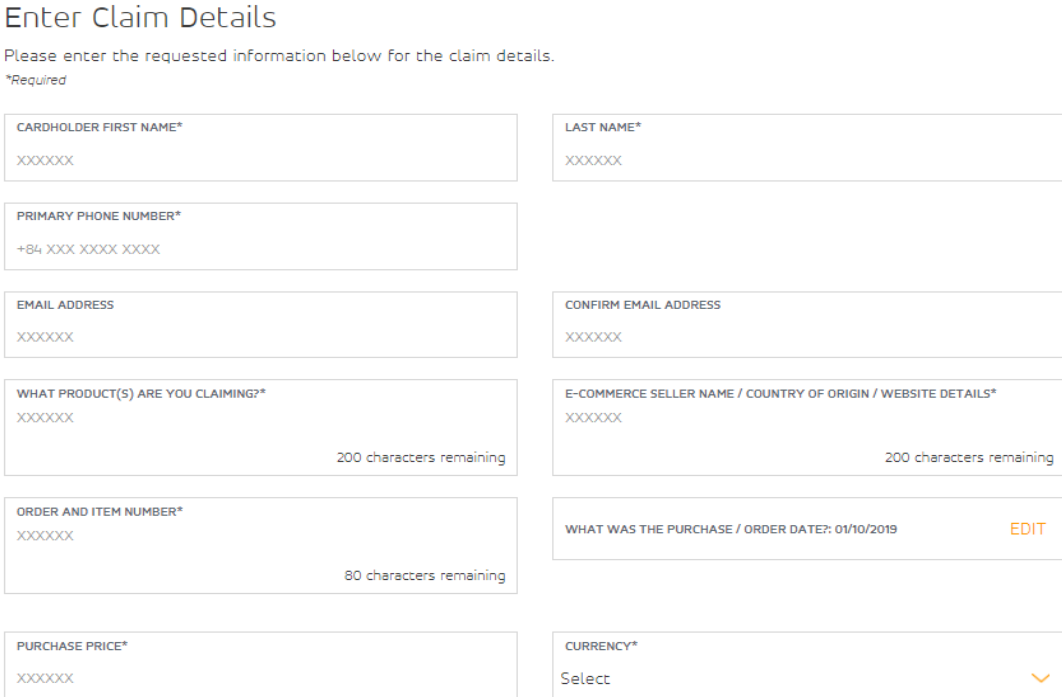


**HƯỚNG DẪN YÊU CẦU BỒI THƯỜNG
BẢO HIỂM MUA SẴM TRỰC TUYẾN**

Bước	Chi tiết
1	<p>- Chủ thẻ truy cập website: https://vn.mycardbenefits.com/</p> <p>- Nhập đầy đủ số thẻ thanh toán Mastercard, nhấn “Proceed”</p> 
2	<p>Chọn “E-commerce Protection”</p>  <p>Please Select an Option</p> <p>E-Commerce Protection Coverage for an eligible item ordered online e.g. wrong item delivered, improperly functioning item, broken or incomplete and non delivery.</p> <p>ID Theft Alert ID Theft Alert: Scours the internet and alerts you if it detects that your personal info - credit or debit card, national identity number, driver's license or other sensitive data - is being brought or sold online. click here</p>

<p>3</p>	<ul style="list-style-type: none"> - Nhập thông tin về thời gian mua hàng. - Nếu thẻ giao dịch là thẻ hợp lệ, nhấn “Yes” - Nhấn “NEXT” 
<p>4</p>	<ul style="list-style-type: none"> - Nhập các thông tin cá nhân của chủ thẻ, thông tin hàng hóa dịch vụ đã mua sắm, lí do muốn bảo hiểm và số tài khoản ngân hàng để nhận bồi thường (trong trường hợp được duyệt bồi thường) - Nhấn “SAVE AND CONTINUE” 

NAME OF SHIPPING COMPANY(S)* XXXXXX 100 characters remaining	SCHEDULED DELIVERY DATE* (DD/MM/YYYY)
ACTUAL DELIVERY DATE* (DD/MM/YYYY)	SHIPPING TRACKING NUMBER* XXXXXX 40 characters remaining
In the event your claim is eligible for coverage, please provide the following details for payment remittance.	
BANK NAME XXXXXX	BANK ADDRESS (COUNTRY/REGION) Select
ACCOUNT HOLDER NAME XXXXXX	ACCOUNT NUMBER XXXXXX
<div style="display: flex; justify-content: space-around; align-items: center;"> CANCEL CLAIM FILING SAVE & FINISH LATER BACK SAVE AND CONTINUE </div>	

5 Kiểm tra lại các thông tin

Review Your Claim

Please review the information below and make any necessary changes. To make changes, click on the Edit button next to the section name. Note: All blank fields are optional. We suggest you print a copy of this page for your records.

**Required*

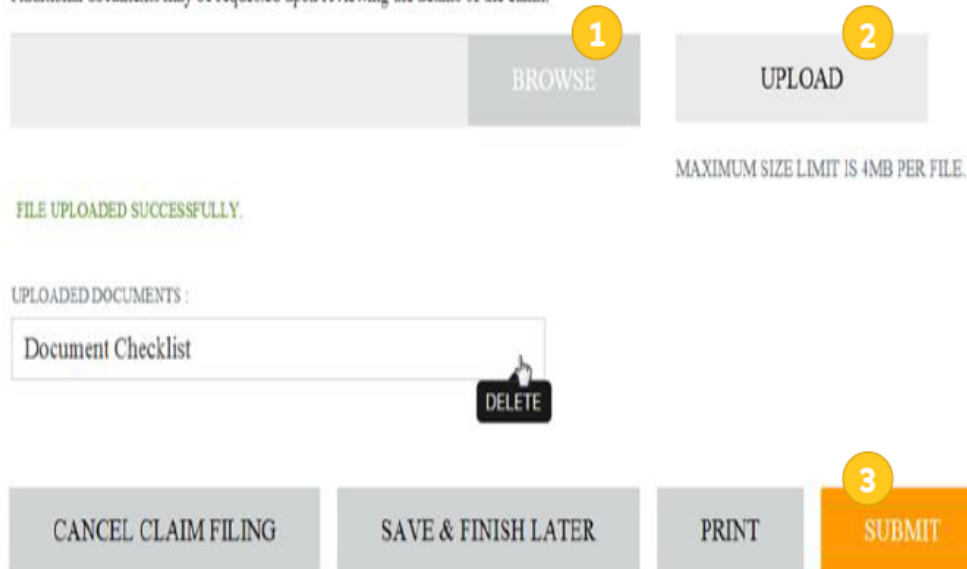
Claim Overview

Card Information EDIT CARD NUMBER XXXXXXXXXXXXX6375 WHAT WAS THE PURCHASE DATE? 01/03/2019 WAS THE ITEM PURCHASED ENTIRELY WITH YOUR ELIGIBLE CARD? Yes	Claim Details EDIT CARDHOLDER FIRST NAME test LAST NAME test PRIMARY PHONE NUMBER 059009999 EMAIL ADDRESS WHAT PRODUCT(S) ARE YOU CLAIMING? test E-COMMERCE SELLER NAME / COUNTRY OF ORIGIN / WEBSITE DETAILS test ORDER AND ITEM NUMBER test WHAT WAS THE PURCHASE / ORDER DATE? 01/03/2019 PURCHASE AMOUNT 200.0000 CURRENCY Singapore dollar CAUSE OF NON-DELIVERY / INCOMPLETE DELIVERY Non-delivery NAME OF SHIPPING COMPANY(S) test SCHEDULED DELIVERY DATE 02/03/2019 ACTUAL DELIVERY DATE 24/03/2019 SHIPPING TRACKING NUMBER testtest
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- 6
- Tải lên hóa đơn mua sắm hoặc các tài liệu liên quan, nhấn “BROWSE”, “UPLOAD”.
 - Cuối cùng, nhấn “SUBMIT” để hoàn tất và gửi yêu cầu bồi thường.

Please submit claim related documents by email to APAC.Mastercard@aig.com or utilize the upload document functionality below to submit the required claim documents.

Additional documents may be requested upon reviewing the details of the claim.



MAXIMUM SIZE LIMIT IS 4MB PER FILE.

FILE UPLOADED SUCCESSFULLY.

UPLOADED DOCUMENTS :

Document Checklist

DELETE

CANCEL CLAIM FILING SAVE & FINISH LATER PRINT **SUBMIT**